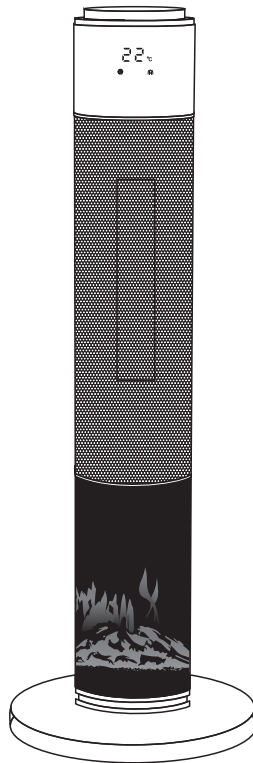




## Flame Effect Tower Heater



## INSTRUCTION MANUAL

MODEL: PTC-2071L 2000W

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**AFTER SALES SUPPORT**

  0800 422 274

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# Important Safety Instructions

**Read this manual thoroughly before first use**, even if you are familiar with this type of product. The safety precautions enclosed herein reduce the risk of fire, electric shock and injury when correctly adhered to. Make sure you understand all instructions and warnings. **Keep the manual in a safe place for future reference**, along with any warranty information, your purchase receipt and the original carton. If you sell or transfer ownership of this product, pass on these instructions to the new owner.

**Always follow basic safety precautions and accident prevention measures when using an electrical appliance, including the following:**

## Electrical Safety and Cord Handling

**Voltage:** Before plugging in the heater, make sure your outlet voltage and frequency correspond to the voltage stated on the appliance rating label.

**Electrical circuit:** To prevent overloading a circuit, do not plug the heater into a circuit that already has other appliances working.

**No adaptor, no extension cord** Do not use the heater with a power board or double adaptor as this may overheat and create a fire risk. Do not use it with an extension cord because the cord may overheat and cause a risk of fire.

**WARNING: To reduce the risk of fire, electric shock or injury:**

Never touch the heater with wet or damp hands or feet.

Do not use the heater if any part of it has become wet. Immediately call a qualified service technician to inspect the heater and replace any part of the electrical system that has been wet.

Never spill liquid into the heater; never immerse the cord, plug or any part of the appliance in water or any other liquid. Do not reach for an appliance that has fallen into water. Switch off and unplug immediately.

**Damage:** Do not operate the heater with a damaged cord or plug, or after the heater malfunctions or has been dropped or damaged. If the supply cord is damaged, it must be replaced by the manufacturer or an authorised service agent in order to avoid a hazard. Contact our after sales support line to arrange an examination and/or repair.

**Plug:** It is normal for the plug to feel warm to the touch; however, a loose fit between the AC outlet and plug may cause overheating and distortion of the plug. Contact a qualified electrician to replace a loose or worn outlet.

**Protect the power cord:**

Do not twist or kink the cord or let it touch heated surfaces.

Do not put any stress on the cord where it connects to the product.

Arrange the cord away from any traffic area so no one will trip over it.

Do not run the cord under carpeting; do not cover it with rugs, runners etc.

Only operate the heater with the power cord fully unwound. Using it with the cord coiled up could cause overheating and present a hazard.

# Important Safety Instructions (Cont.)

**After use:** Always disconnect power when the heater is not in use and before cleaning, servicing or moving the heater. To disconnect the heater, switch it off and remove the plug from outlet. When disconnecting, grip the plug, do not pull on the cord.

**Safety switch:** Unless your home is already fitted with a residual current device (safety switch), we recommend installing an RCD with a rated residual operating current not exceeding 30mA to provide additional safety protection when using electrical appliances. See your electrician for professional advice.

## Usage Conditions and Restrictions

**Indoor domestic use only:** This appliance is intended for light domestic use only. It is not suitable for heavy duty commercial or trade use. Do not use it outdoors, on wet surfaces or near a swimming pool.

**Space heating only:** Do not use this appliance for anything other than its intended purpose, and only use it as described in this manual. Any other use is not recommended and may cause fire, electric shock or injury.

**No clothes drying:** Do not use this appliance as a drying rack for clothing.

**Accessories:** The use of accessory attachments not recommended by the appliance distributor may result in fire, electric shock or personal injury.

**Ventilation:** Only use this heater in a well ventilated area.

**Keep openings clear:** To prevent a possible fire, do not insert or allow objects to enter any ventilation or exhaust openings. Keep airflow grilles free of dust and hair build-up, especially if you have indoor pets. Do not block air intakes or exhaust openings in any manner.

**WARNING: No external timer!** Never operate the heater on a program switch, separate timer switch or any other appliance for automatic operation, as there is a risk of fire if the heater is covered or positioned incorrectly. In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, do not connect it to a circuit that is regularly switched on and off by the utility.

**WARNING: Protect from water:** Do not use this heater in the immediate surroundings of a bath, shower or swimming pool. Never locate this appliance where it may fall into a bathtub or otherwise become immersed in water.

**Usage restriction:** This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.



# Important Safety Instructions (Cont.)

**Children:** Supervise children to ensure they do not play with the heater. Close supervision is necessary when any appliance is used by or near children.

**Unattended:** Do not leave the appliance unattended while it is in use.

**CAUTION: Hot!** Accessible parts of this heater can become very hot when in use. To avoid burns, do not let bare skin touch hot surfaces. Be particularly careful when children and vulnerable persons are present. Always let the heater cool down before touching it, even if it is unplugged from the power supply.

**To ensure personal safety, do NOT install or use this heater:**

In front of or immediately below a power point.

Close to a radiant heat source.

Behind a door.

On long pile carpet or a flokati rug.

Near a window where it may get splashed with rain.

Near flammable materials or surfaces (such as furniture, curtains, pillows, bedding, papers, clothes), or near open flames. Keep flammable materials at least 1m away from the front, sides and rear of the heater.

In an area where petrol, paint or other flammable liquids are stored, e.g. a garage or workshop, as the heater has hot and arcing parts inside which may spark.

**Wet areas:** This heater is not intended to be used in a bathroom, laundry, shower, pool or wet area. Never position the heater where it could be subject to splashing water. Do not leave in a damp or humid environment for an extended period.

**Service:** This heater contains no user-serviceable parts inside. Do not attempt to open and repair the heater yourself. Other components should only be serviced by a qualified technician. All covers are intended to prevent direct access to the heating elements and must be in place when the appliance is in use.

**Malfunction:** In case of malfunction, disconnect the plug immediately and contact our after sales support line for advice.

**Storage:** To avoid damaging the heater during storage or transport, keep the heater in a dry place, free from excessive vibration.

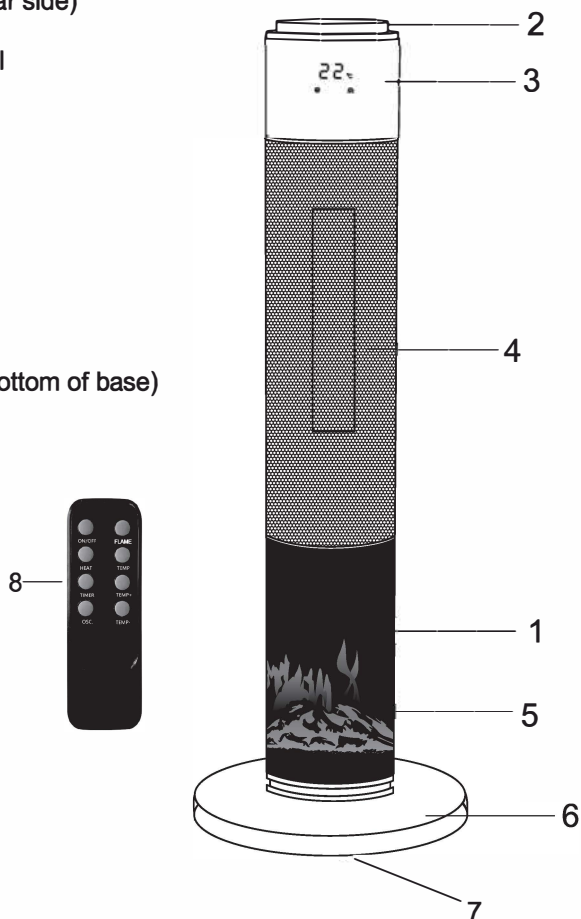
**Improper use:** Improper use or installation may result in the risk of fire, electric shock and/or injury. We assume no liability for any eventual damages caused by improper use or incorrect handling.



**DANGER! Do not cover** the heater in any manner as it may overheat and become a fire risk.

# Product Overview

- 1 On/off switch (at rear side)
- 2 Touch control panel
- 3 Digital display
- 4 Air outlet
- 5 Flame effect
- 6 Base
- 7 Tip over switch (at bottom of base)
- 8 Remote control

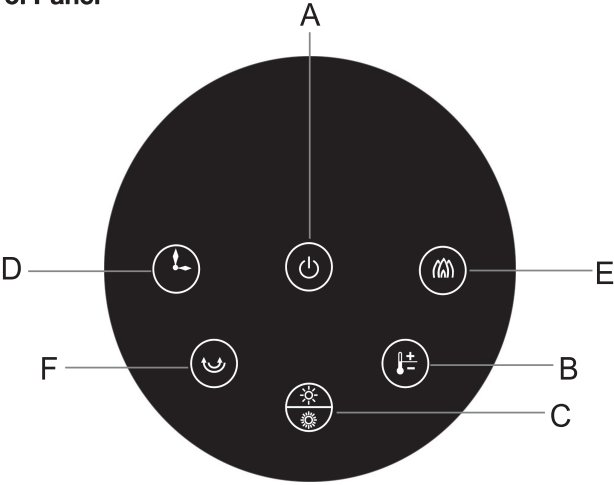








**NOTE 1:** Due to continued product improvement, images and illustrations in this manual may vary slightly from the product purchased. All images in this manual are for reference purposes only. Parts are not necessarily pictured to scale.

**NOTE 2:** Base assembly screws are included in a small packet within the packaging.

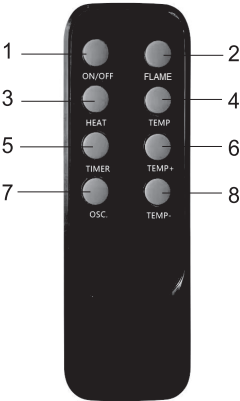
# Product Overview (Cont.)

## Control Panel



A	 ON/OFF	B	 TEMPERATURE
C	 MODES	D	 TIMER
E	 FLAME EFFECT	F	 OSCILLATION (swing)

## Remote Control



1	Power on/off
2	Flame effect
3	Heat mode
4	Temperature adjust
5	Timer
6	Temperature increase
7	Oscillation
8	Temperature reduce

# Getting Started

## Unpacking

**Carton:** This product has been packaged to protect it against transportation damage. Unpack the appliance and keep the original packaging carton and materials in a safe place. It will help prevent any damage if the product needs to be transported in the future, and you can use it to store the appliance when it is not in use. In the event the carton is to be disposed of, please recycle all packaging materials where possible.

**Plastic wrapping** can be a suffocation hazard for babies and young children, so ensure all packaging materials are out of their reach and disposed of safely.

**Cord:** Inspect the power supply cord and plug, and all other parts of the appliance, for visual damage. Do not use the appliance if anything appears to be damaged or not working properly. **In case of damage, contact our after sales support centre using the details at the bottom of the page.**

**Documentation:** Make sure you have read and understood all instructions and warnings in this manual. Refer to the Product Overview, on pages 6 & 7 to familiarise yourself with the product and identify all parts. Pay particular attention to the safety instructions on the previous pages.

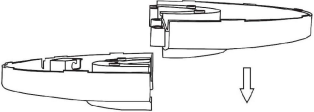
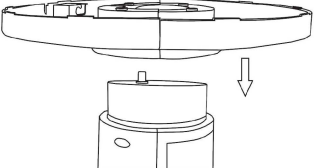
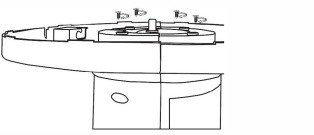
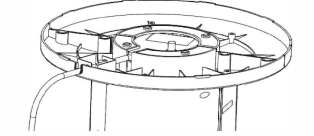
**Assembly:** Your new Tower Heater must be used freestanding, in the upright position, with the base assembly securely attached. Refer base assembly instructions on the following page.

**Remote control:** The heater comes with a remote control powered by 2 x AAA alkaline batteries. Before operation, slide the battery cover from the rear of the remote control by lightly pressing and sliding outwards. Fit batteries within the recess taking care to ensure the battery polarity aligns with the markings. Refit the battery cover by aligning the edges and press inwards until it clicks in position.

**Base assembly screws:** The base stand is assembled to the heater body via four screws. These screws have been included along with a small screwdriver to facilitate assembly. These parts are included in a small paper bag, located in the bottom of the packaging box. **Please take care to locate this packet before disposing of the packaging materials.**

# Getting Started (Cont.)

## Base stand assembly

1		<p>A. Remove the two parts of the base from the packaging, orientate as shown.</p> <p>B. Slide the two parts of the base together to lock into position.</p>
2		<p>A. Orientate the heater so the bottom is inverted.</p> <p>B. With the assembled base positioned as shown, thread the power cord plug through the centre hole and then press the base onto the heater.</p>
3		<p>A. Fit the screws provided into the 4 mounting holes and using a cross head screw driver, tighten to secure the base.</p> <p>B. Thread the power cord into the recessed slots using the clips to secure the cord in position.</p>
4		<p>A. Ensure the supply cord exits the base stand via the slot as shown, otherwise the base will not sit flat on the floor.</p> <p>B. Check the base is correctly secured and the screws are tight, before overturning into the correct orientation.</p>

### WARNING!

Do not operate the heater without the base attached.

Only operate the heater in an upright position, any other position could create a hazard.

Do not attempt to operate with the air inlet or outlets blocked or with airflow restricted.

# Operating Instructions

## Using the Heater

Before switching on the heater for the first time, check it again to be sure the base assembly is fitted and secured.

When turning your heater on for the first time it is normal for the heater to emit a new heater smell, which will quickly pass. This is no cause for concern. Ensure good ventilation.

## Location

Place the heater in an upright position on a firm, level, dry and heat-resistant floor surface, taking into considering all relevant safety information on the previous pages. The appliance is for floor-standing use only.

Ensure that there is sufficient distance from the wall, fixtures and other appliances. The distance must be at least 1m to exclude the risk of fire.

## Connection


Make sure the main POWER switch is in the OFF [ O ] position, then plug the heater into an appropriate power point and switch on power to the outlet.

Always use a separate socket that has no other high wattage appliances connected at the same time do not plug it into a power board or socket adaptor; do not use an extension cord.



## Switch on

Once the plug is securely inserted, switch the heater on at the main POWER switch [ I / O ] at the back of the heater.

The LED display will show the room ambient temperature.

Press the ON/OFF  button (on the control panel or remote control) to switch on, the heater will operate in fan only mode.

## Power level selection

Press this button on the control panel to select between mid heat (1kW) , high heat  (2kW) and fan only. On the remote control use the 'Heat' button.

## Flame effect

Press this button on the control panel to activate the flame lighting effect at the base of the heater. Use the 'FLAME' button on the remote. This provides a cosy and warm ambience to compliment the heating.

# Operating Instructions (Cont.)

## Temperature selection



Press this button on the control panel to set the electronic thermostat temperature, subsequent presses vary the set temperature between 18degC to 45degC. On the remote control, press the 'TEMP' button, then use the 'TEMP +' and 'TEMP -' buttons to vary the set temperature.

The LED Display will flash the target temperature until set (3 seconds after last press), and will then revert to showing the actual room temperature again.

When the set temperature has been reached, the heater will cycle on and off and maintain the set temperature. If the set temperature is within 2degC of the room temperature, the heater will operate at mid heat (1kW). If the set temperature is within +3degC, the heater will operate at high heat (2kW).

## Timer setting



Press the Timer button to set the off-timer. The timer indicator (clock symbol) will illuminate on the display panel. Subsequent presses of the timer button allow a preset time of 1 hour to 8 hours. Once the desired time is selected, after 3 seconds of no buttons being pressed, the time is set. To deactivate, press and select to 'OH'.

## Oscillate / swing



Press this button to activate the oscillation function (or 'OSC' on the remote control), the heater will pivot on the base gently rotating to approximately 45degrees to help spread heat evenly throughout a room.

## Turning off



Press the ON/OFF  button to turn off the heater or cancel a setting.

Press the POWER [ I / O ] button at the side to switch off the heater.

When switching off, to disperse the remaining internal heat, the heater will continue to operate in fan only mode for 30 seconds, which will show the count down on the display panel.

## Safety feature

The heater has a **tip-over safety switch**, which will turn off the heater if it is knocked over or if it is not in the upright position. It will start working again as soon as the unit is placed upright. But take extreme care when standing the heater upright as it will still be hot. Inspect it for damage, especially to the heating elements and supply cord. Do not operate the heater if any damage is visible.

# General Information

## CAUTION!

Always switch off and disconnect the appliance from the power supply before attempting any maintenance or cleaning the heater.

## Troubleshooting

If your heater fails to operate, or you experience any other problem with the appliance, contact our after sales line for advice or to arrange a service. But before phoning for a service, please ensure that:

Your heater is properly plugged in and the main On/Off switch is on.

The outlet is working and the circuit breaker or fuse are also working properly.

## Cleaning and Maintenance

The heater requires regular cleaning to ensure trouble-free operation.

Before cleaning your heater, switch off the heater and allow it to cool. Disconnect the electricity supply to the appliance.

Use a vacuum cleaner to remove dust and fluff from around the grilles.

Use a damp cloth (not wet) to wipe the exterior of the heater to remove dust and dirt. Allow some time for the heater to dry thoroughly before reconnecting it to the power supply.

**Do not use detergents, abrasive cleaning powders or furniture polish.**

**Do not immerse the cord, plug or heater in water or other liquid for cleaning. Do not allow water to enter the heater.**

## Storage

If you are not going to use the heater for an extended period of time, unplug it from the power supply and wrap the cord around the cord storage at the side of the heater.

Store the heater in its original carton (or cover it with some material) to protect it from dust.

Store the heater in a cool, dry place, out of childrens reach.



# General Information (Cont.)

## Battery Replacement

If the batteries in the remote control are flat, replace as follows:

- Remove the battery cover on the rear of the remote by lightly pressing down and sliding outwards.
- Remove the depleted AAA Alkaline type batteries and insert new batteries, take care to ensure the correct alignment with the polarity markings ('+', '-').
- Refit the battery cover by aligning and sliding inwards until it clicks into position.

## Battery precautions

- Do not open the batteries or short circuit them.
- Do not mix different types of batteries.
- Due to increased risk of leakage, flat / empty batteries should be removed.
- Remove batteries from the remote if it is not to be used for long periods (> 3 months).
- Only dispose of batteries when they are fully discharged.
- **WARNING:** Danger of Explosion! Batteries must not be heated or disposed of by burning. Never throw batteries into a fire or subject to high temperatures.
- Used batteries should not be disposed of in household waste. Check with your local council for recommended disposal centres.

# General Information (Cont.)

## Servicing

If your heater requires servicing, please contact our after sales support centre using the details at the bottom of the page.

If the power cord is damaged and needs replacing, it must be replaced by a service agent or equivalent qualified person in order to prevent a hazard.

### CAUTION!

Do not attempt to open the heater and repair it yourself. Any repairs must be carried out by a qualified technician.

## Technical Specifications

Model No	PTC-2071L
Rated Power	1000 - 2000W
Rated Voltage	220-240V ~ 50/60Hz
Heat Settings	Mid - 1000W Full - 2000W
Dimensions	840 (H) x 300(W) x 300 (D) mm

## Compliance

This appliance has been fully tested and meets all requirements as set out by standards AS/NZS 60335.1 and AS/NZS 60335.2.30.

## Responsible Disposal

At the end of its working life, do not throw this appliance out with your household rubbish. Electrical and electronic products contain substances that can have a detrimental effect on the environment and human health if disposed of inappropriately. Observe any local regulations regarding the disposal of electrical consumer goods and dispose of it appropriately for recycling. Contact your local authorities for advice on recycling facilities in your area.



Kensington

### Warranty

We pride ourselves on producing a range of quality home appliances that are both packed with features and completely reliable. We are so confident in our products,

**we back them up with a 3 year warranty.**

Now you too can relax knowing that you are covered.

Customer Helpline NZ: 0800 422 274

**This Product is covered by a 3 year warranty when accompanied by proof of purchase.**

IM Version 1.0 - November 2024

